

# Responsible Gambling and Underage Gambling Policy

## Introduction

At BetBTC, we are committed to providing a safe and responsible gambling environment for all our users. Our Responsible Gambling Policy outlines our approach to ensuring that our platform remains a source of entertainment and does not lead to financial or social harm. Additionally, we are committed to preventing underage gambling and protecting minors from accessing our services.

## 1. Responsible Gambling

### 1.1 Our Commitment:

We promote responsible gambling and strive to ensure that our platform is used for entertainment purposes only. We understand that for some individuals, gambling can become a problem, and we are dedicated to helping our customers gamble responsibly.

### 1.2 Tools to Help You Gamble Responsibly:

1. **Deposit Limits:** Users can set daily, weekly, or monthly deposit limits to control their spending.
2. **Time-Out Periods:** Users can take a short break from gambling by applying time-out periods to their account.
3. **Self-Exclusion:** Users who feel they need a longer break can self-exclude from our platform for a specified period or indefinitely.
4. **Reality Checks:** Users can set up reminders to be alerted after a certain amount of time spent on the platform.

### 1.3 Identifying Problem Gambling:

We provide resources and links to organizations that offer help and support for problem gambling. Customers who believe they might have a gambling problem are encouraged to seek assistance from these organizations.

### 1.4 Employee Training:

Our employees receive training to recognize signs of problem gambling and are equipped to assist customers in accessing the tools and resources they need to manage their gambling behavior.

## **2. Underage Gambling**

### **2.1 Our Policy:**

BetBTC strictly prohibits underage gambling. Our services are intended for individuals who are 18 years or older (or the legal age in their jurisdiction, whichever is higher). We take extensive measures to prevent minors from accessing our platform.

### **2.2 Age Verification:**

We conduct thorough age verification checks during the registration process to ensure that all users meet the legal age requirements. Users must provide accurate information, and we may request additional documentation to verify their age.

### **2.3 Parental Controls:**

We encourage parents and guardians to use parental control tools available on their devices to prevent minors from accessing gambling websites, including BetBTC. We provide guidance on how to set up these tools effectively.

### **2.4 Reporting Underage Accounts:**

If we become aware of any account that may belong to an underage user, we will immediately suspend the account and initiate an investigation. If the investigation confirms that the user is underage, the account will be permanently closed, and any remaining balances will be forfeited.

### **2.5 Education and Awareness:**

We work to raise awareness about the risks of underage gambling through our platform and partner organizations. We provide information and resources to help prevent underage gambling and encourage responsible behavior.

## **3. Support and Resources**

### **3.1 Support for Responsible Gambling:**

Users who need support in managing their gambling behavior can access resources and contact organizations specializing in gambling addiction. Links to these organizations are provided on our website.

### **3.2 Contact Us:**

If you have any concerns about your gambling behavior, the behavior of someone you know, or if you suspect an underage user is accessing our platform, please contact our support team at [info@betbtc.casino](mailto:info@betbtc.casino).

## 4. Conclusion

BetBTC is committed to providing a secure, fair, and responsible gambling environment. By implementing this policy, we aim to protect our users and prevent gambling-related harm. We encourage all users to gamble responsibly and seek help if needed.

**Please note:** This policy may be updated periodically to reflect changes in regulations, best practices, or BetBTC's commitment to responsible gambling. Users are encouraged to review this policy regularly.